

# RISK, QUALITY AND PROCUREMENT MANAGEMENT



**duration: 16 hours**



**16 PDU points**



**online training  
net price: PLN 1550**



**difficulty level: advanced**



**training program:  
polish, english**



**traditional training  
net price: PLN 1950**

All projects are accompanied by uncertainty. Our response to uncertainty is to fear possible failure. **However, taking a risk poses not only threats to us.** The ability to see and take advantage of emerging opportunities can also determine the success of a project. Our training program thoroughly introduces participants to the issues of project risk management, preparing them for the practical use of key tools.

In the area of quality management, we explore the difference between product quality and project quality. Thus, we expand the understanding of the importance of managing the requirements of project stakeholders. At the same time, we **present participants with key concepts, important for modern quality management** and we introduce the practice of using basic tools.

The third element of the training is supplier relationship management. We emphasize the importance of the strategic attitude of the organization to the purchasing area for the proper definition of this area in the project. We also discuss the key choices that need to be made in defining this area.

**"Risk, Quality and Procurement Management" is one of the five PMP® Academy training courses preparing for the PMP® exam.**

## TRAINING OBJECTIVES:

- **Presentation and application in the case study of the full risk management process in the project,**
- **Understanding the essence of choosing an approach to the project, depending on the organization's strategy and its attitude to risk,**
- **Understanding the possible applications of mathematical tools for project modeling;**
- **Review of quality schools constituting the foundation of quality management in the project,**
- **Preparation for effective quality management through the prism of product quality and the quality of the project management process,**
- **Overview of the processes of building and maintaining fruitful relationships with project vendors.**

## WHO IS THIS TRAINING RECOMMENDED TO?

- project managers who want to organize their view,
- members of project teams who want to increase the efficiency of their work,
- management staff involved in the supervision of projects seeking optimization,
- people interested in raising competences in project management,
- candidates for PMP® certification.

# RISK, QUALITY AND PROCUREMENT MANAGEMENT

## PROGRAM:

### Risk management:

- Risk management and project results;
- A proper understanding of the concept of 'risk';
- Key aspects of risk;
- Attitude towards risk
- Basic risk assessment;
- Roles in risk management;
- Planning risk management in the project;
- Typical scales of the effects of a risky event;
- Risk categories – examples;
- Risk identification;
- Risk Register;
- Qualitative risk assessment;
- Risk level matrix – probability and effect;
- Quantitative risk assessment;
- Quantitative analysis tools for project modeling;
- Planning risk response;
- Common strategies for responding to risk;
- Typical strategies for responding to opportunities;
- Implementation of the risk response;
- Monitoring risks during the project;
- Audit of risks and risk management practices;
- Analysis of trends and deviations;
- Change is always risky.

### Quality management:

- Understanding the term "quality";
- Difference between "class" and "quality";
- Quality planning in your organization;
- The Organization's quality policy;
- Key concepts of quality management;
- Quality in the project;
- Product quality and project quality;
- Quality management planning;
- Roles in planning and quality assurance;
- Business Process Modeling Notation (BPMN);
- Quality costs in the organization;
- Typical compliance costs;
- Typical non-compliance costs;
- Typical costs of lost opportunities;
- Key tools in quality management;
- Quality control;
- Product and project verification and validation.

### Procurement management:

- Make or buy – strategic analysis;
- Justification for outsourcing work to external suppliers;
- Planning of purchases and collaboration with suppliers;
- Partnership Agreements;
- Selecting a contract category;
- The risk of the contracting authority depending on the type of contract;
- Specifics of contracts with a fixed amount;
- Specifics of contracts with cost settlement;
- Defining the scope of the order;
- Types of tender documents;
- Features of tender documents;
- Supplier selection criteria
- Tender conferences;
- Tender negotiations;
- Supplier selection process;
- Examples of contract elements;
- Supervising deliveries;
- Closing the contract.

## Classification of Professional Development Units (PDU) in PMI Talent Triangle

LEADERSHIP: **2**

STRATEGIC AND BUSINESS MANAGEMENT: **4**

TECHNICAL PROJECT MANAGEMENT: **10**

## Our trainings:

